

Terms and Conditions

Effective Date: December 2025

These Terms and Conditions ("Terms") govern your use of the Veteran's Promise Consulting ("VPC", "we", "us", or "our") website and services. By accessing our website or purchasing our consulting services, you agree to be bound by these Terms.

1. Nature of Services

Veteran's Promise Consulting provides private, fee-based consulting services to assist veterans and their families with education, strategy, document review, and guidance related to the VA disability claims process. VPC is not affiliated with, accredited by, or acting on behalf of the U.S. Department of Veterans Affairs. We do not file claims, make legal representations, or guarantee outcomes.

2. No Legal or Medical Advice

Information provided by VPC is for educational and informational purposes only and does not constitute legal or medical advice. Veterans are encouraged to consult accredited representatives, attorneys, or licensed medical professionals when appropriate.

3. Fees and Payments

All fees for consulting services are disclosed prior to engagement. Fees may be structured as one-time payments or installment plans. Payments are non-refundable once services have been rendered. Discounts, if offered, are discretionary and may be subject to specific terms.

4. No Guarantee of Results

VPC does not guarantee any specific VA disability rating, approval, back pay amount, or timeline. VA decisions are made solely by the Department of Veterans Affairs and are outside our control.

5. Client Responsibilities

Clients are responsible for providing accurate, complete, and truthful information. Failure to do so may negatively affect outcomes. Clients remain fully responsible for all claims submissions and communications with the VA.

6. Intellectual Property

All content on this website, including text, graphics, logos, and educational materials, is the property of Veteran's Promise Consulting and may not be copied, reproduced, or distributed without written permission.

7. Limitation of Liability

To the maximum extent permitted by law, VPC shall not be liable for any indirect, incidental, consequential, or punitive damages arising from the use of our services or website.

8. Termination of Services

VPC reserves the right to refuse or terminate services at our discretion, including for non-payment, abusive behavior, or misuse of information.

9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of California, without regard to conflict of law principles.

10. Changes to Terms

VPC reserves the right to update these Terms at any time. Changes will be posted on this page with an updated effective date.

If you have any questions regarding these Terms and Conditions, please contact us at joey@veteranspromiseconsulting.com.